# Rockstar Analysts Needed for the SBA Insight Platform

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| Project Title | Rockstar Analysts Needed for the SBA Insight Platform |
| Project Summary | The SBA Insight program is seeking interns to help deliver new agency-wide data management, business intelligence, and customer service capabilities with the goal of improving SBA's ability to make evidence-based decisions and improve the customer experience. |
| Country | United States |

## Project Description

Interns will have the opportunity to lead forward-thinking projects in support of an agency leading the Federal Government's coronavirus response. Deliverables will include a variety of customer service portals, employee case management systems, and meaningful data products using modern tools and methodologies in an innovative environment.

As part of this work, interns will have the opportunity to build on the following skill sets:

• Agile project management and product ownership.
• Government program development, management, and marketing.
• Business process analysis, re-engineering, and improvement.
• UI/UX and graphic design.
• Data modeling, dashboarding, analysis, and storytelling.
• Azure service configuration and Dynamics 365 application development.

**You don't need to be an expert in all of these skills- if you think you have what it takes for one of these skillsets then submit your resume.

## Required Skills or Interests

| Skill(s) |
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| Data analysis |
| Data visualization |
| Design thinking |
| Graphic design |

## Additional Information

America's 30 million small businesses are the engine of our economy, creating nearly two out of every three new jobs in the United States and employing over half the Nation's workforce. The Small Business Administration’s mission is not only to provide support to these businesses, but to serve as a catalyst for American small business growth and empowerment. We meet this call to action with hard working and forward thinking team members building innovative technology, resources and programs so that American small businesses can continue to drive our economy and democracy forward.

SBA's Business Technology Solutions S team operates like a start-up within the agency. We're a small group of technologists and strategists—designers, product owners, devs, and content aficionados who are working to modernize the agency's presence. We're looking for an individual who is mission-oriented, an excellent communicator, has practical experience, and is eager to learn, lead, and do. Most importantly, we're looking for someone who is a believer in the power of innovation manifested in people, process and technology.

## Language Requirements

*None*